

Screen & Protect by Rentals United



Screen & Protect: Guest checking and property protection solution

Screen your guests

Add a layer of security by identifying guests who may pose potential risks to your properties.

Protect your bottom line

Reduce the risk of damages to your properties by pre-screening your guests.

Eliminate guest conflict

Remove potential blockers to the booking flow - like security deposits - to build trust with guests.


How does it work


What is Screen & Protect?

Screen & Protect is a powerful tool that allows you to:

- **Pre-screen guests** based on their booking history across OTAs.
- **Reduce the need for large security deposits.**
- Boost property appeal to potential guests.
- Centralize guest screening and reservation management.
- **Enjoy up to €50,000 in damage protection.**

Experience the real support







I've never come across a better Business Support!

Fredrick A.

★★★★★





Great product & even better customer service!

Alexis K.

★★★★★





The whole RU team has been proactive and focused!

Inês M.

★★★★★



Seamless connection

Enjoy reliable, high quality integrations



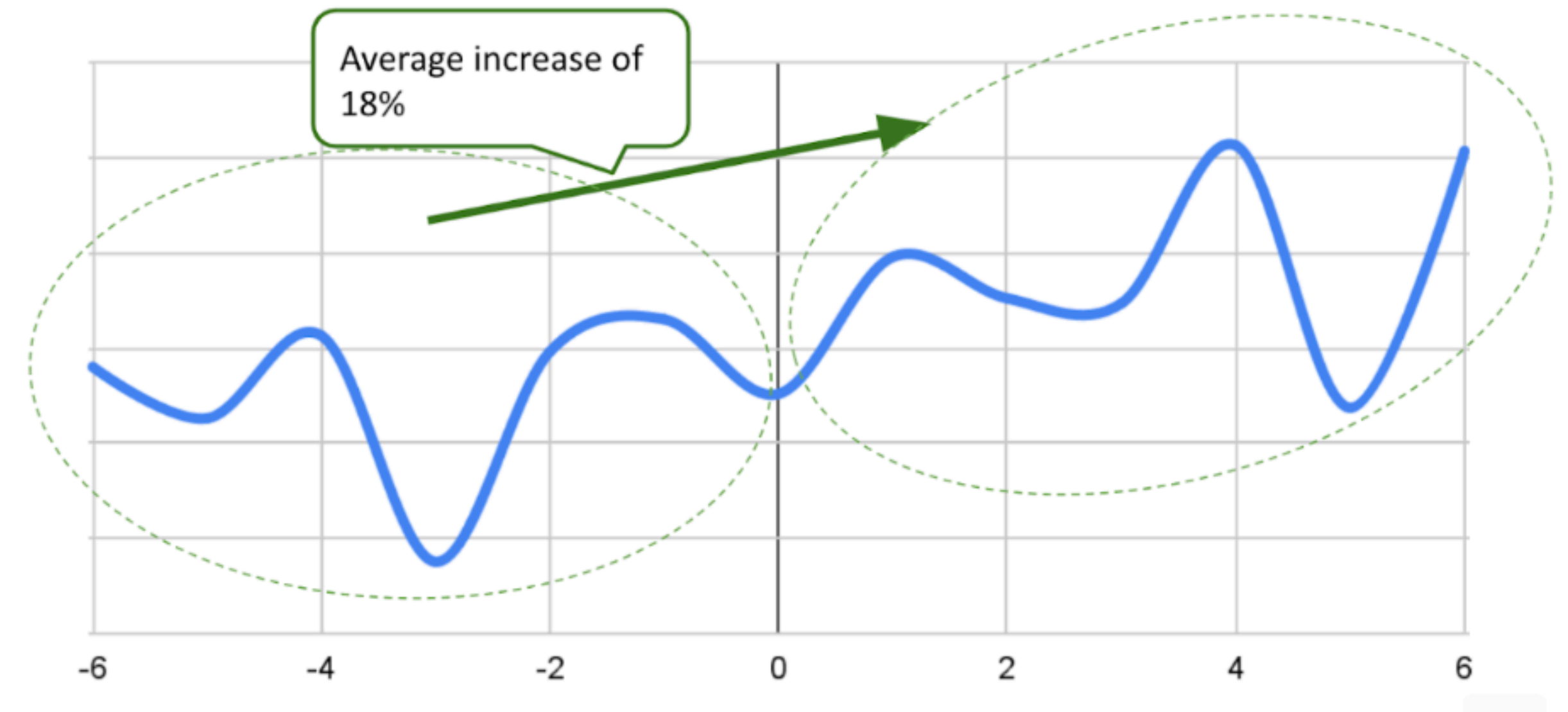
Priority Support

Benefit from dedicated troubleshooting and faster resolutions

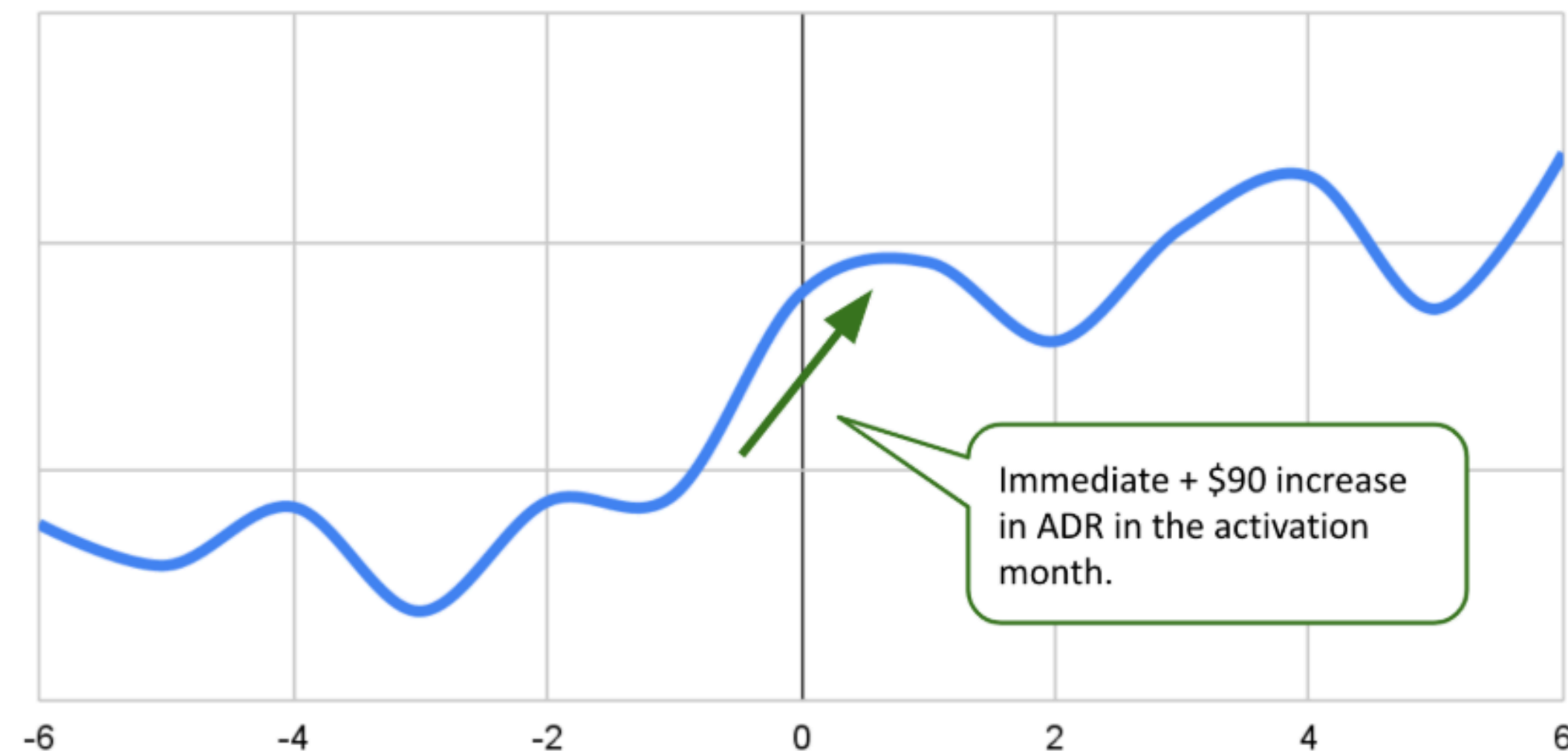
Let's the results talking

- ✓ We pulled data from over 100,000 reservations from multiple accounts before and after activation of our services.

Average Booked GBV per Listing, Before & After implementing S&P



Average od ADR per Listing, Before & After implementing S&P



- ✓ That data as you can see only shows significant increases in Gross Booking Value and Average Daily Rate

17% Higher Bookings Per Unit!


How? By simplifying the booking process for guests.

We pulled data from over 100,000 reservations from multiple accounts before and after activation of our services. **Our research shows that properties without security deposit attract more bookings.**


BOOKING DETAILS

Reservation ID **136419898**

Booking.com ID **2829493180**

Booking.com Credit Card **42*****42**  [reveal](#)

Created (UTC) **19/05/2020 - 13:43**

 Reservation covered by Screen & Protect up to 50 000 EUR [Report incident](#)



Reservation covered by Screen & Protect up to 50 000 EUR [Report incident](#)

Frequently asked questions

- Will activating Screen & Protect decrease my revenue?

No, activating Screen & Protect is not expected to decrease your revenue. Research-based on over 100,000 reservations shows it can actually lead to a positive impact on revenue by increasing the average daily rate (ADR) of new reservations.

Additionally, guests are often willing to pay the small cost associated with the service, providing them with peace of mind during their stay.

- Can I transfer the cost of Screen & Protect to guests?

Yes, the cost can be transferred to guests. Research indicates that property managers successfully pass this fee on, with the slight increase in nightly rates typically resulting in no negative impact on bookings. In fact, properties often experience an overall boost in booking volume and profitability.

- Will Screen & Protect impact my bookings negatively?

No, Screen & Protect has been shown to improve bookings. By eliminating security deposits, which can deter guests, properties become more appealing. Guests prefer a seamless booking experience without upfront deposit requirements. This leads to increased bookings and guest satisfaction.

— Are you an insurance company?

No, Screen & Protect is not an insurance product. Unlike traditional insurance, it focuses on proactive measures such as guest pre-screening and hassle-free reimbursement processes. It's designed to streamline operations, minimize disputes, and simplify property security.

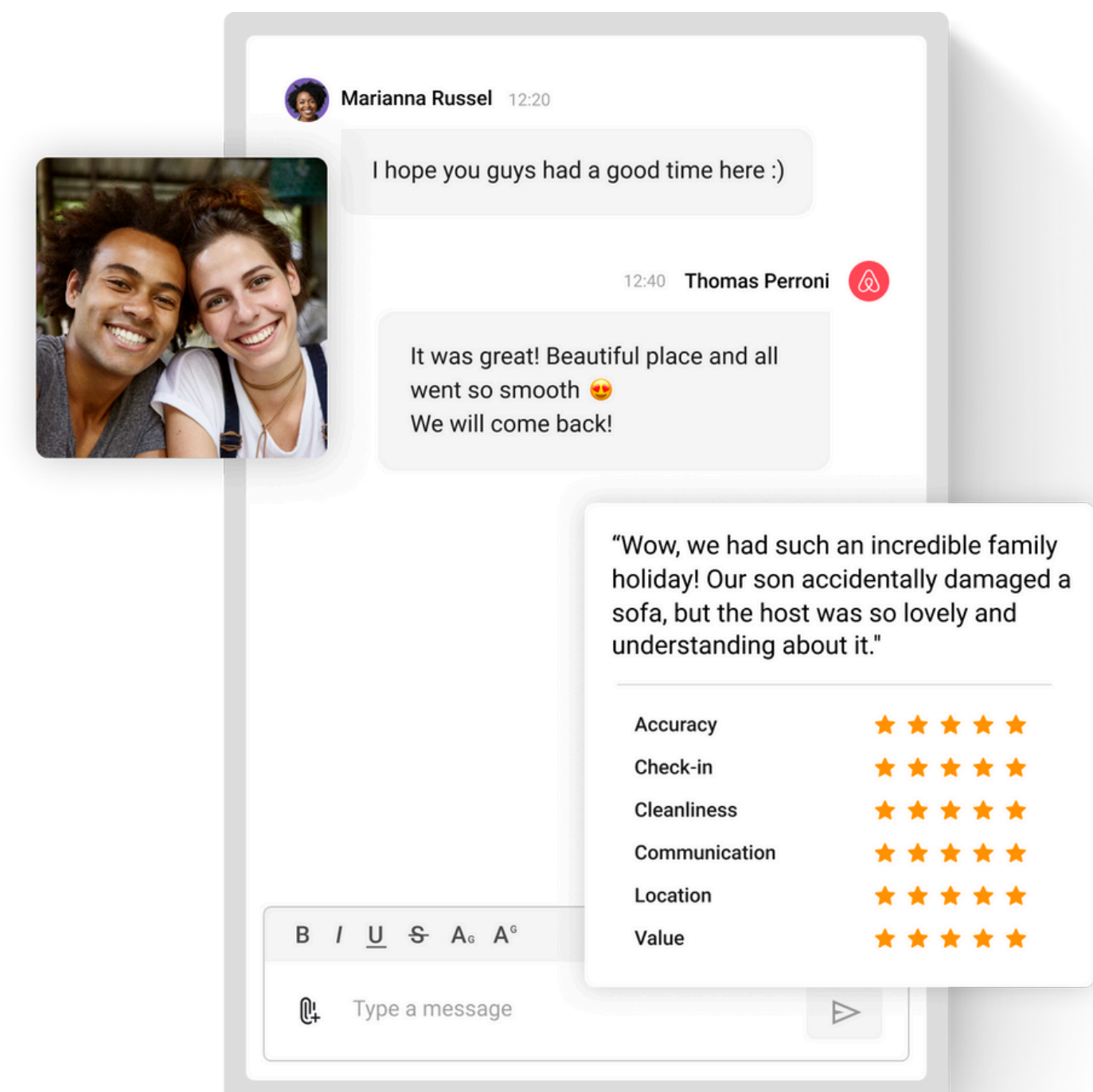
— How does Screen & Protect improve the guest experience?

Screen & Protect eliminates the need for security deposits, avoiding potential guest conflicts. Guests can relax knowing they won't face uncomfortable conversations or unexpected costs due to accidental damage. This results in higher satisfaction, better reviews, and a greater likelihood of repeat bookings.

— Why should I choose Screen & Protect over traditional security deposits?

Screen & Protect offers benefits such as:

- Comprehensive compensation up to €50,000, surpassing deposit limits.
- Eliminating guest friction, leading to more bookings and better reviews.
- A streamlined incident process with 90% of requests resolved within 5-7 business days.
- Reduced administrative burden compared to manual deposit management.



— How flexible is Screen & Protect?

The service is flexible and can be customized. You can apply it to selected properties and costs can be offset by adjusting your rates or fees. Additionally, you can enable or disable the service based on your needs.

— What if I already use another protection provider or solution - can I still use Screen & Protect?

Yes, you can use Screen & Protect alongside other solutions. However, Screen & Protect stands out by offering several unique benefits:

- **Proactive Guest Screening:** Unlike many solutions that only step in after damage occurs, Screen & Protect reduces risks by pre-screening guests based on past booking behavior across OTAs.
- **Streamlined Claims Process:** Incidents are resolved quickly (90% within 5-7 business days) without guest involvement, minimizing disruptions to your operations and guest relationships.
- **No Security Deposits Needed:** Removing deposits can boost bookings and simplify the guest experience, all while providing compensation of up to €50,000.
- **Centralized Management:** Screen & Protect integrates directly with Rentals United, allowing you to manage your listings and properties' security from one platform for increased efficiency.

By adding Screen & Protect, you enhance your property security while improving operations and guest satisfaction.

Click here to sign up

START NOW

